Brink's Online Privacy Policy

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INTRODUCTION

Brink's Incorporated ("Brink's," "we," "our," "us," or "the Company") is committed to protecting the privacy and security of its customers, suppliers, employees, workers and other third parties. This Privacy Policy describes how we collect, use, process, and disclose your personal data and information (referred to as "personal information" in this Policy), in conjunction with your access to and use of Brink's services (the "Services"). Brink's is self-certified under the EU-U.S. Privacy Shield Framework and Swiss-U.S. Privacy Shield Framework (collectively the "Privacy Shield"). For more information, please see the "EU-U.S. Privacy Shield" section.

SCOPE

This Privacy Policy is meant to apply globally but does not override any applicable data privacy laws and regulations in countries where the Company operates. Certain countries may also have localized variances to this Privacy Policy which may be displayed on their websites or available upon request to the local Data Protection Officer. This Privacy Policy applies to all Brink's entities and Brink's U.S. subsidiaries which can be found at the end of this policy.

Our websites and applications are not directed to, or intended for, children under 16 and we do not knowingly collect any personal information directly from children under 16. If you believe that we are processing the personal information pertaining to a child inappropriately, we ask you to contact us using the information provided under the "Contact Us" section.

INFORMATION WE COLLECT

Brink's collects personal information that you voluntarily provide to us through your interaction with our Services. We may also ask for and collect personal information about you when you

use Brink's Services, which may be necessary for the performance of the contract between you and us and/or allow us to comply with our legal obligations. Without it, we may not be able to provide you with the requested services. The categories of personal information we may collect include:

- **Contact information** (such as name, email address, mailing address, and phone number) (collected for applicants, employees, and customers)
- **Personal identifiers** (such as Social Security Number (SSN), date of birth, employee identification number, customer information file number (CIF), Taxpayer Identification Number (TIN), other DBA number(s), other government issued identification(s), account name, online identifier, and signature) (captured for applicants, employees, and customers)
- **Financial information** (such as bank, credit or debit card number, account type, routing number, bank institution name, account balances, credit history, investment activity, income or source of funds, and payment/transaction history) (captured for employees and customers)
- **Commercial information** (such as primary business address, secondary business address, ownership information, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies) (captured for customers)
- **Professional or employment-related information** (such as occupation, title, performance evaluations, and prior employment history) (captured for applicants)
- **Demographic information** (such as age, gender, race, color, origin, citizenship, and ethnicity) (captured for applicants and employees)
- **Personal characteristics** (such as veteran status, disability status, marital status, and familial information) (captured for applicants and employees)
- **Medical information** (medical condition, health-related information, or health insurance information) (captured for applicants and employees)
- **Biometric information** (such as fingerprints, faceprints, retina scans, keystroke, gait, voiceprints, sleep, health or exercise data) (captured for employees)
- **Sensory information** (such as olfactory, audio, electronic, visual, or similar information) (captured for applicants)
- **Geo-location information** (such as IP address, city/state, zip code, physical location or movements) (captured for employees and customers)
- Internet or other Electronic Network Activity information (such as browsing history, search history, information on a consumer's interaction with a website, application or advertisement) (captured for employees and customers)

In addition to the above categories, you may choose to provide us with additional pieces of information when you fill in a form, update or add information to your account, apply for a job, or interact with us in other ways.

HOW WE COLLECT PERSONAL INFORMATION

Brink's collects information from a variety of sources. The following are the categories of sources from which we may collect your personal information:

• Directly from you and other consumers through your interactions with us, such as when you use our Services, purchase our products, provide product invitations or referrals

- Through our websites, when you send us an email or complete a form requesting personal information
- From government agencies or public records
- Through automated technologies and online browser tools, including the use of cookies
- From third party service providers or business partners

If you choose to submit any personal information relating to other people, you represent that you have the authority to do so and permit us to use the information in accordance with this Policy.

Our website or Services may link to other websites or third party services. We do not control, supervise or respond for how third parties providing or collecting your information process your personal information. Any information request regarding the collection and use of your personal information by third parties should be directed to such third parties.

COOKIES AND WEBSITE USAGE

When you use Brink's Services, we automatically collect personal information about the Services you use and how you use them. This information may include:

- Geolocation information
- Usage information
- Log data and device information
- Cookies and similar technologies
- Pixels and SDKs
- Do Not Track signals
- Payment transaction information

Brink's may also use cookies to improve your experience on our website. Technologies such as cookies, beacons, tags and scripts are used by Brink's and our marketing partners and analytics or service providers. These technologies are used in analyzing trends, administering the site, tracking users' movements around the site anonymously and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an aggregated basis. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited. More information about the use of cookies on websites can be found at allaboutcookies.org

While you may disable the usage of cookies through your browser settings, Brink's currently does not respond to a "Do Not Track" signal in the HTTP header from your browser or mobile application due to lack of standardization regarding how that signal should be interpreted.

HOW WE USE INFORMATION WE COLLECT

We may use or disclose the personal information we collect for one or more of the following purposes:

- **Perform our Services and respond to requests.** We may use personal information to fulfill requests, process payments, and perform Services requested by you.
- **Protection and security.** We may use personal information to protect the security and integrity of Brink's Services, our users, and others.

- Administrative communications. We may use personal information to send you important information regarding our Services, such as changes to our terms, conditions, and policies and/or other administrative information.
- **Marketing communications.** We may use personal information to show you promotions or content based on your interests. You may opt out from receiving marketing communications, as described in the "Your Rights" section.
- **Research and surveys.** We may use personal information from you, our service providers, publicly available sources and other third parties to conduct research or invite you to participate in surveys about our products and services.
- **Internal business purposes.** We may use personal information collected from the categories mentioned for our internal business purposes, such as data analysis, audits, developing new offerings, and monitoring or improving the use and satisfaction of our services.
- **Testimonials and reviews.** We may display personal testimonials of satisfied customers on our site in addition to other endorsements. By submitting such information, you grant Brink's the right to post and publish such information at our sole discretion. With your consent we may post your testimonial along with your name.
- Legal and regulatory. We may use personal information to comply with our legal or regulatory obligations, defend legal claims or cooperate with law enforcement.

SHARING PERSONAL INFORMATION

We may share your personal information with the following entities:

- Affiliated entities. We may share your personal information with our parent or subsidiaries and corporate affiliates.
- Third party service providers. We may share personal information with third party service providers who provide us with services, such as data analysis, online advertising, payment processing, order fulfillment, security and IT services, customer service, conducing audits, and other similar services. We grant our service providers access to personal information only to the extent needed for them to perform their functions, and require them to protect the confidentiality and security of such personal information.
- **Commercial partners.** We may share personal information with unaffiliated third parties who partner with us to deliver our services or on our commercial activities. Depending on the choices you have made and the nature of the joint activity, these third parties may contact you regarding products or services of interest. However, we do not sell personal information to unaffiliated third parties for their own marketing purposes.
- **Business transfers or assignments.** In the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including without limitation in connection with any bankruptcy or similar proceedings), we may transfer any information that we collect from site users or offline to a third party.
- Law enforcement; emergencies; compliance. We may disclose personal information about you to others as we believe to be appropriate: (i) under applicable law including laws outside your country of residence; (ii) to comply with legal process; (iii) to respond to requests from public and government authorities including public and government authorities outside your country of residence; (iv) to enforce our terms and conditions; (v) to protect our operations and property interest; (vi) to protect the rights, privacy, safety or

property of Brink's, our employees, users of our service, or others; and (vii) to permit us to pursue available remedies or limit the damages that we may sustain.

• At your direction. We may use and disclose your personal information as you otherwise consent.

Brink's does not sell any personal information for money. However, we may share your personal information with third parties and service providers for the purposes described in this Policy.

Brink's does not offer financial incentives for the use or sharing of personal information.

SECURITY AND PROTECTION OF PERSONAL INFORMATION

Brink's uses administrative, technical, and physical security measures to help protect your information against unauthorized access, loss, destruction, or alteration. If you know or have reason to believe that your personal information has been lost, stolen, misappropriated, or otherwise compromised or in case of any actual or suspected unauthorized use of your Brink's Account, please contact us following the instructions in the "Contact Us" section.

INTERNATIONAL TRANSFERS OF PERSONAL INFORMATION

Due to the nature of our global business and the technologies required, your personal information may be accessed by our employees, suppliers and other third parties from locations around the world whose data protection laws may be different than those in the European Union or the United States. We will implement appropriate protection to ensure your personal information remains adequately protected and aligned with this Privacy Policy and applicable data protection laws.

Brink's will only transfer EU data subject personal data outside the EEA if one of the following conditions applies:

- 1. The European Commission has issued a decision confirming that the country or territory to which EU personal data is transferred ensures an adequate level of protection for the data subjects' rights and freedoms on the basis of Article 45 of the EU General Data Protection Regulation (GDPR)
- 2. Appropriate safeguards or an approved code of conduct or certification mechanism is in place, such as Binding Corporate Rules (BCRs), which are standard contractual clauses approved by the European Commission
- 3. The data subject has provided explicit consent to the proposed transfer after being informed of any potential risks
- 4. The transfer is necessary for one of the other reasons set out in the GDPR, including the performance of a contract between us and the data subject, reasons of public interest, to establish, exercise or defend legal claims or to protect the vital interests of the data subject where the data subject is physically or legally incapable of giving consent and, in some limited cases, for our legitimate interest.

EU-U.S./SWISS-U.S. PRIVACY SHIELD

Brink's and its U.S. affiliates and subsidiaries identified in Appendix A ("collectively, "Brink's") is committed to comply with the Privacy Shield Principles for all personal data received from the EU, United Kingdom, and/or Switzerland in reliance on the Privacy Shield. Brink's is subject to the investigatory and enforcement powers of the Federal Trade Commission. Brink's has the

responsibility for the processing of personal information we receive under the Privacy Shield and subsequent transfers to a third party acting as an agent on our behalf. We remain liable under the Privacy Shield Principles if the agent processes such personal information in a manner inconsistent with the Privacy Shield Principles. Individuals have the ability to invoke binding arbitration under certain conditions.

If a consumer's complaint cannot be resolved through Brink's internal mechanisms to address complaints related to Brink's processing of their personal data, Brink's will cooperate with JAMS pursuant to the JAMS Privacy Shield Program, which is described on the JAMS website at <u>https://www.jamsadr.com/eu-us-privacy-shield</u>. JAMS mediation may be commenced as provided for in the JAMS rules.

If an employee's complaint cannot be resolved through Brink's internal processes, Brink's will cooperate with the panel of EU data protection authorities established pursuant to the Privacy Shield, the UK Information Commissioner's Office, or the Swiss Federal Data Protection and Information Commissioner, as appropriate, to address relevant employee complaints and provide employees with appropriate recourse free of charge.

To learn more about the Privacy Shield and to obtain a copy of the Privacy Shield Principles, please visit this page: <u>https://www.privacyshield.gov</u>. To view the Privacy Shield List, please visit this page: <u>https://www.privacyshield.gov/list</u>.

YOUR RIGHTS

You may exercise the applicable rights described in this section by contacting us. Please note that we will ask you to verify your identity and request before taking further action. We will fulfill all verified requests we receive unless an exemption applies.

In some jurisdictions and/or under some laws or regulations, you may have the right to:

- Withdraw consent to processing at any time
- Receive certain information about our processing activities
- Request access to your personal information
- Opt-out or prevent use of your personal information for direct marketing purposes or the sale of your personal information
- Ask to erase or delete personal data if it is no longer necessary in relation to the purposes for which it was collected or processed or to rectify inaccurate data or complete incomplete data
- Restrict processing in specific circumstances
- Challenge processing which has been justified on the basis of legitimate interests or in the public interest
- Request a copy of an agreement under which personal information is transferred outside of the European Economic Area
- Object to decisions based solely on automated processing, including profiling (ADM)
- Prevent processing that is likely to cause damage or distress to the data subject or anyone else
- Be notified of a personal data breach which is likely to result in high risk to their rights and freedoms
- Make a complaint to the appropriate data protection authorities

• In limited circumstances, receive or ask for your personal information to be transferred to a third party in a structured, commonly used and machine readable format

Exercising Your Rights

We respond to all requests to exercise your applicable rights under this Policy. To exercise your applicable rights or if you have any questions about this Policy, please see the "Contact Us" section below.

We reserve the right to verify your identity in connection with any requests regarding personal information to help ensure that we provide the information we maintain to the individuals to whom it pertains, and allow only those individuals or their authorized representatives to exercise rights with respect to that information. If you are an authorized agent making a request on behalf of a consumer, we may require and request additional information to verify that you are authorized to make that request.

We reserve the right to deny your request if we cannot verify your identify. Where we deny your request in whole or in part, we will endeavor to inform you of the denial, provide an explanation of our actions, and the reason(s) for the denial.

We will not restrict or deny you access to our Services because of choices and requests you make in connection with your personal information. You may exercise any of the applicable rights described in this section by contacting us using any of the methods in the "Contact Us" section below. We will promptly respond to all applicable requests.

CHANGES

Brink's reserves the right to change this Privacy Policy at any time without notice. In the event the Privacy Policy requires changes due to regulatory or other requirements, then the Privacy Policy will be promptly amended to reflect such changes and the revised Privacy Policy will be posted on this website.

CONTACT US

If you have any questions, complaints, or applicable requests pertaining to this Privacy Policy or Brink's handling practices, including practices under GDPR, you may contact the Global Data Protection Officer:

dpo_gdpr@brinksinc.com

Questions, complaints, and applicable requests pertaining to this Privacy Policy or Brink's handling practices for California citizens should be directed to <u>dpo.ccpa@brinksinc.com</u>.

For contact details of Brink's local Data Protection Officer(s) (when one has been appointed at country level), contact the Global Data Protection Officer.

Contact details of individual Brink's companies and affiliates, including phone numbers, can be found here: <u>https://www.brinks.com/en/contact-us</u>

APPENDIX A

Brink's U.S. Affiliates and Subsidiaries Certifying to the Privacy Shield

- The Pittston Company
- Glen Allen Development, Inc.
- Liberty National Development Company, LLC
- New Liberty Residential Urban Renewal Company, LLC
- Pittston Services Group Inc.
- Brink's Holding Company
- Brink's, Incorporated
- Brink's Delaware, LLC
- Brink's Express Company
- Brink's Global Payments, LLC
- Brink's Finance Holding Company, LLC
- Brink's Capital Holding Company, LLC
- Brink's Capital, LLC
- Brink's Complete Holding Company, LLC
- Brink's Security International, Inc.
- Brink's Brokerage Company, Incorporated
- Brink's C.1.S., Inc.
- Brink's Cambodia, Inc.
- Brink's Global Services International, Inc.
- Brink's Global Services KL, Inc.
- Brink's Global Services USA, Inc.
- Brink's International Management Group, Inc.
- Brink's Network, Incorporated
- Brink's Myanmar, Limited
- Brink's Vietnam, Incorporated
- Domesa Courier Corporation
- BAX Holding Company
- Brink's Administrative Services Inc.
- Pittston Minerals Group Inc.
- Pittston Coal Company

- Appalachian Mining, Inc.
- Molloy Mining, Inc.
- Vandalia Resources, Inc.
- Pittston Coal Management Company
- Pittston Coal Terminal Corporation
- Pyxis Resources Company
- HICA Corporation
- Holston Mining, Inc.
- Motivation Coal Company
- Paramont Coal Corporation
- Sheridan-Wyoming Coal Company, Incorporated
- Thames Development Ltd.
- Buffalo Mining Company
- Clinchfield Coal Company
- Dante Coal Company
- Eastern Coal Corporation
- Elkay Mining Company
- Jewell Ridge Coal Corporation
- Kentland-Elkhorn Coal Corporation
- Meadow River Coal Company
- Pittston Coal Group, Inc.
- Ranger Fuel Corporation
- Sea "B" Mining Company
- Pittston Mineral Ventures Company
- PMV Gold Company
- Pittston Mineral Ventures International Ltd.
- Heartland Coal Company
- Maxxim Rebuild Company, Inc.
- Pittston Forest Products, Inc.
- Addington, Inc.