



October 11, 2024

Dear Brink's Customer,

We want to inform you of the steps we are taking in response to the impact from Hurricane Milton. The below is a summary of the impact we are seeing and steps we are taking to minimize disruptions. We are also providing guidance to customers in order to speed recovery efforts and minimize the potential for any further disruption.

The following is our operating status for Friday, October 11, 2024; this will be the final status update for Hurricane Milton.

- **All branches are open and operating today; specific details on recovery are as follows:**
  - **Daytona, FL Cash-in-Transit (CIT)** – all routes have been dispatched but are operating on a 2-hour delay; route disruptions are possible and affected customers will be notified.
  - **Fort Myers, FL CIT** – they will be running extra routes on Saturday and Monday to make up service.
  - **Orlando, FL CIT** – they are running extra routes today and Saturday to make up service.
  - **Tampa, FL CIT and CVS** – they will be running extra routes on Saturday and Monday to make up service; CVS has a shift scheduled for Monday to stay current.

#### **Customer Guidance**

- Please take any additional security precautions you can to protect your premises.
- Contact Brink's with known impacts to bank branches, retail stores and ATM locations.
- Brink's will do its best to accommodate special requests, but customers are reminded that our top priority is completing scheduled service as of the day we resume operations.
- In order to speed the delivery of cash we ask customers to remove any orders placed prior to the event but not yet delivered. This will allow us to focus on current needs in the market and avoid service attempts that may no longer be applicable.
- Remember that wet and contaminated money will require special handling outside the scope of our regular services per the Federal Reserve.

Our goal is to minimize disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, or suspect that you have wet or contaminated currency, please contact 1-877 5BRINK'S (1-877-527-4657).

Sincerely,

The Brink's Team