



November 4, 2024

Dear Brink's Customer,

This letter is to inform you that Brink's is closely monitoring the forecast for updated information on Tropical Depression Eighteen and the storm's anticipated path.

Although the forecast is still uncertain, this storm has the potential to negatively impact travel and infrastructure within one or more markets in the Southeast U.S.

You can be assured that Brink's is taking precautions now to properly prepare for any possible impact from this event. The steps we are taking, and some additional guidance for you, is provided on the following page. We hope that this will help you properly prepare for this event and speed the delivery of cash and other services following any disruption.

Our goal is to minimize any disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, please contact 1-877 5BRINKS (1-877-527-4657).

Sincerely,

The Brink's Team

- Brink's is reviewing staffing, and addressing logistics and communications needs should there be any impact.
- As the storm moves closer and the forecast becomes more certain, critical Brink's Support Teams and local Branch Management in the relevant market[s] will meet periodically to develop strategies to minimize the potential for disruption to services.
- Brink's will notify customers as we become aware of impacts to service or the need arises to communicate specific actions that Brink's is taking to prepare.
- Our top priority is completing regularly scheduled service. As this storm closer, satisfying special requests in threatened markets will become increasingly difficult. We ask all customers to increase volumes for their scheduled service delivery date instead of making special requests, particularly at the last minute.
- We will operate as long as it is safe to do so and will resume operations as soon as safely possible after the event. To enable Brink's to quickly deliver cash to the market, we ask customers not to order more than 3 days' worth of funds.
- In the event Brink's has to close its vault, services will start as of the day we resume operations and may not include special requests and services scheduled while operations were shut down.