



February 22, 2021

Dear Brink's Customer,

We want to inform you of the steps we are taking in response to the Winter Storms impacting a large part of the U.S. The below is a summary of the impact we are seeing and steps we are taking to minimize any disruption. We are also providing guidance to customers in order to speed recovery efforts and minimize the potential for any further disruption.

- All Cash-in-Transit (CIT) and Cash Vault Services (CVS) branches are open and operating Business-As-Usual (BAU) on Monday, February 22 2021.
- **Nashville, TN Cash-in-Transit (CIT)** – will be caught up with missed stops by the end of the day today, February 22, 2021.
- **Nashville, TN Cash Vault Services (CVS)** – will be current with processing by the end of the day today, February 22, 2021.
- All other branches are current with service and processing at this time.

Customer Guidance

- Please take any additional security precautions you can to protect your premises.
- Contact Brink's with known impacts to bank branches, retail stores and ATM locations.
- Brink's will do its best to accommodate special requests but customers are reminded that our top priority is completing scheduled service as of the day we resume operations.

Our goal is to minimize any disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, or suspect that you have wet or contaminated currency, please contact 1-877 5BRINKS (1-877-527-4657).

Sincerely,

The Brink's Team