



Brink's U.S.
A Division of Brink's, Incorporated
555 Dividend Drive
Coppell, TX 75019
USA
Website: www.brinksinc.com

January 13, 2021

Dear Brink's Customer,

We wanted to let you know that Brink's is taking steps to minimize disruptions to your service while keeping your valuables and our employees safe.

- Critical Brink's Support Teams have already scheduled meetings with our regional branch management team to discuss specific strategies to minimize disruption to services.
- Brink's will notify customers as we become aware of any impact to service or the need arises to communicate specific actions that Brink's is taking.
- Customers that choose to close their locations early or completely on Wednesday, January 20, 2021 are urged to notify Brink's as soon as possible ahead of time. Once trucks have dispatched, it is too late to make adjustments to routes and service stops.
- We will make our best efforts to reschedule un-serviced stops as soon as possible. However, our priority will be scheduled service.
- Our route crews will be reminded to remain vigilant and use common sense throughout their areas of service.
- Managers will be monitoring employee attendance and reporting any potential impacts as a result. Crews will be checking in with their managers multiple times throughout each day.

Our goal is to minimize any disruptions and provide you with options for managing your funds on hand. You can also refer to our website for event updates and service disruptions:

<https://us.brinks.com/>.

Sincerely,

The Brink's Team