



March 2, 2022

Dear Brink's Customer,

This letter is to inform you of steps being taken in response to the Russian-Ukrainian conflict. We are aware of the growing concerns as a result of this conflict, most notably the accessibility of cash and the possibility of a cyberattack.

We want to assure you that Brink's has been monitoring the situation closely and is taking actions to minimize impact in our areas of service.

- Brink's local management teams are monitoring and reporting significant changes in cash transactions to senior-level management.
- Brink's IT teams are always closely monitoring network traffic throughout each day; those efforts have been increased and in addition, daily meetings are occurring within our technical teams.
- The Cybersecurity & Infrastructure Security Agency (CISA) recently shared their additional steps and guidance (Shield-Up guidance), which includes recommendations to adopt a heightened cybersecurity posture for organizations, and we are following their recommendations where relevant.
- At this time, all of our branches are operating Business-As-Usual (BAU). Should this conflict impact our ability to provide service, affected customers will be notified immediately.

Our goal is to minimize disruptions as much as possible during this time. Should you have questions about your service, please contact 1-877 5BRINKS (1-877-527-4657).

Sincerely,

The Brink's Team