



September 11, 2020

Dear Brink's Customer,

This letter is to inform you of steps being taken in response to the West Coast wildfires currently impacting California, Oregon and Washington. The below is a summary of the impact we are seeing and steps we are taking to minimize any disruption.

- Our Portland, OR branch is open and operating on Friday, September 11, 2020 and through the weekend. Adjustments to scheduled service should be expected and any changes will be communicated to impacted customers.
- All other branches are currently operating Business as Usual (BAU) today, September 11, 2020.
- Critical Brink's Support Teams have conducted meetings with local branch management in the relevant markets and will continue to meet periodically to develop specific strategies to minimize the potential for disruption to services.
- Brink's will notify customers as we become aware of any impact to service or the need arises to communicate specific actions that Brink's is taking.
- Our top priority is completing regularly scheduled service.

Our goal is to minimize any disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, please contact 1-877 5BRINKS (1-877-527-4657).

Sincerely,

The Brink's Team