



November 23, 2022

Dear Brink's Customer,

We want to inform you of the steps we are taking in response to the winter storm that heavily impacted Western New York. The below is a summary of the impact we are seeing and steps we are taking to minimize any disruption. We are also providing guidance to customers in order to speed recovery efforts and minimize the potential for any further disruption.

- **Buffalo, NY** Cash-in-Transit (CIT) and Cash Vault Services (CVS) – this branch is open and operating Business-As-Usual (BAU) on Wednesday, November 23, 2022. Disruptions are still possible in areas where roads or lots are not yet cleared.
 - This is the final status update for this weather event, as all branches are operating BAU. Please reach out to your Customer Care or Brink's Sales Rep with any further questions about your service.
- All other branches are open and operating BAU on Wednesday, November 23, 2022.

Customer Guidance

- Contact Brink's with known impacts to bank branches, retail stores and ATM locations.
- Brink's will do its best to accommodate special requests but customers are reminded that our top priority is completing scheduled service as of the day we resume operations.

Our goal is to minimize any disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, please contact 1-877 5BRINKS (1-877-527-4657).

Sincerely,

The Brink's Team