



March 17, 2026

Dear Brink's Customer,

We want to inform you of the steps we are taking in response to the impact from the winter storm moving through the Midwestern United States. Below is a summary of the impact we are seeing and steps we are taking to minimize disruptions. We are also providing guidance to customers in order to speed recovery efforts and minimize the potential for any further disruption.

- **All branches are open and operating Business-As-Usual (BAU) on Tuesday, March 17, 2026.**
 - The majority of missed services are expected to be made up throughout the remainder of the week; missed services in rural areas may not be made up until next week.
- **Note:** For Brink's branches that were closed on Monday and reopened on Tuesday (Davenport):
 - Davenport is running Monday routes today and will resume current routes on Wednesday. Tuesday routes will not be run.

This is the final update provided for this weather event.

Customer Guidance

- Please take any additional security precautions you can to protect your premises.
- Contact Brink's with known impacts to bank branches, retail stores and ATM locations.
- Brink's will do its best to accommodate special requests, but customers are reminded that our top priority is completing scheduled service as of the day we resume operations.
- **For the safety of our employees, we kindly request that walkways, entrances, parking lots and ATM areas be cleared of ice and snow prior to service resuming at your location. Thank you for your cooperation and support.**

Regarding Change Orders:

- We ask customers to remove any orders placed prior to the event but not yet delivered. This will allow us to focus on current needs in the market and avoid service attempts that may no longer be applicable.
- If we are unable to deliver change orders (including coin) due to the winter storm, those funds will be returned to the appropriate vault and made available for re-order if needed.
- We will make additional efforts to satisfy ATM replenishments prior to returning funds to inventory.
- Remember that wet and contaminated money will require special handling outside the scope of our regular services per Federal Reserve guidelines.

Our goal is to minimize disruptions and provide you with options for managing your funds on hand. Should you have questions about your service, or suspect that you have wet or contaminated currency, please contact 1-877-5BRINK'S (1-877-527-4657).

Sincerely,

The Brink's Team